Instructions for Navigating the Indiana Patient's Compensation Fund Website

Please click the link below to access the web site.

Website Address: www.in.gov/idoi/pcf

When accessing the website for the first time, please enter the validation code and click on "Validate." Do not hit enter as this will just bring up a new validation code. Once you have done this, you will need to click on "First-Time User: Click to Create Registration ID." Please create a username, password and a security question and answer. Then, click on "Create User." Once finished, click "Continue," then you will be able to follow the instructions below.

Claim/Panel History and Policies Associated with Provider

- 1. Click on "Search for Provider".
- 2. Select option for search. Always change "Starts With" to "Contains".
- 3. Enter appropriate information then click "Search", if you hit "Enter" the system will send you back to the home page.
- 4. When search result list comes up click "Select" next to the provider that you wish to see Claims/Panel History or Policies.
 - **NOTE**: Please be advised the system will contain duplicate provider records. You will need to make sure you review all records associated with the provider that you are conducting the search on to obtain an accurate count of claims or panels. Some claims or panels may be associated with each record, but you will need to confirm this.
- 5. To review the listing of claims/panels or policies, that provider is associated with click on the "Claims, Panels or View Policies" button.
- 6. To review information regarding a claim which the provider is associated as a defendant or associated as a panel member you may click on the Claim ID# on the claim/panel list.
- 7. To return to claims/panel list, click on the link located at the top of the page labeled "Claim/Panel List".
- 8. Individuals can obtain the claim and panel summary reports by conducting the provider search above and then clicking on the appropriate button for the information that you are wishing to obtain. You will see buttons labeled "Generate All" and "Generated Selected". Generate All button will do all reports for that provider. Generate Selected will only generate reports of the ones selected by clicking on the boxes in front of the Claim ID#.

Viewing Information of Proposed Complaints Filed

- 1. Click on "Search for Claim" button.
- 2. Select the option you would like to search.

Options for Plaintiff Name Search:

Initial of First Name and Full Last Name Full First Name and Portion of Last Name

Full Last Name Only

Full First Name Only

- 3. Enter appropriate information then click "Search", if you hit "Enter" the system will send you back to the home page.
- 4. Select the appropriate plaintiff from the list on left hand side and click "View".
- 5. Individual can obtain generated/scanned documents of claims by clicking the "Claim ID label highlighted in blue. **NOTE**: Only documents for claim 1009110 and up are available. Individuals will need to download JavaScript to be able to review such documents.